



City of New Hope

# Residents Guide



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## CITY OF NEW HOPE CONTACT INFORMATION

### Information

Main Number/Reception .....	763.531.5100
Building Official .....	763.531.5122
Comment Line (24-hour).....	763.531.5102
Community Development.....	763.531.5110
Crime Tips (Voice Mail) .....	763.531.5169
Finance .....	763.531.5130
Fire-Rescue Services.....	763.230.7000
Forestry/Grass & Weed Inspection .....	763.592.6763
Golf Course .....	763.531.5178
Housing .....	763.531.5110
Ice Arena .....	763.531.5181
Inspection Scheduling .....	763.531.5127
Parks and Recreation .....	763.531.5151
Parks and Recreation Weather Cancellation .....	763.531.5158
Planning .....	763.531.5110
Police/Fire Dispatch .....	911
Police Department Administration .....	763.531.5170
Public Works Department.....	763.592.6777
Recycling Information Line .....	763.493.8006
Snowplowing.....	763.592.6764
Swimming Pool .....	763.531.5177
Utility Billing.....	763.592.6760

### City Staff

City Manager Reece Bertholf.....	763.531.5112
City Clerk - Treasurer, Valerie Leone.....	763.531.5117
Director of Community Development, Jeff Sargent.....	763.531.5196
Director of Human Resources/Administration, Rich Johnson .....	763.531.5115
Director of Parks and Recreation, Susan Rader .....	763.531.5152
Director of Police, Tim Hoyt.....	763.398.1203
Director of Public Works, Bernie Weber.....	763.592.6766
Fire Chief of West Metro Fire-Rescue District, Sarah Larson.....	763.230.7002

### City Consultants

Attorney, Stacy Woods, Jensen Sondrall Persellin & Woods, P.A.....	763.424.8811
Engineer, Dan Boyum, Stantec.....	612.712.2021
Planner, Alan Brixius, Northwest Associated Consultants.....	763.231.2555

## City Hall, 4401 Xylon Avenue North

### City Manager, Community Development, Finance, and Parks and Recreation Departments

Open Monday through Friday, 8 a.m. to 4:30 p.m.

### Police Department

Open Monday through Friday, 8 a.m. to 6 p.m. and Saturday, 10 a.m. to 2 p.m.

Permit to purchase applications accepted Monday through Friday, 8 a.m. to 4 p.m.

## Public Works Maintenance Facility, 5500 International Parkway

### Public Works Department (includes Utilities, Streets and Central Garage Divisions)

Open Monday through Friday, 8 a.m. to 4:30 p.m.

## Website

[newhopemn.gov](http://newhopemn.gov)

## CITY OFFICIALS, COMMISSIONS AND BOARDS

### City Government

The mayor and City Council are the legislative and policy-making body for the city of New Hope. The mayor presides over council meetings and represents the city at public events and in intergovernmental relationships. In all other ways, the mayor and council members have the same authority and responsibilities. The mayor and four council members all serve the community at large and are elected for four years in alternating terms. The Council appoints a city manager to administer policy and handle daily operations.

The mayor and City Council are elected to make decisions on behalf of New Hope residents. They adopt and oversee New Hope's annual budget, set the annual property tax levy and identify other funding sources to fund city operations. The Council also focuses on the community's goals, major projects and long-term goals including land-use, redevelopment, capital improvements, including equipment and infrastructure, and strategic planning.

The City Council strives to engage and involve residents in the decision-making process through effective communication, input at meetings, public hearings, neighborhood meetings, advisory commissions, and participation in civic and business organizations and community groups.

#### Mayor Kathi Hemken

763.537.7990 (Residence)

[khemken@newhopemn.gov](mailto:khemken@newhopemn.gov)

Term expires: December 31, 2024

#### Council Member Andy Hoffe

763.537.2647 (Residence)

[ahoffe@newhopemn.gov](mailto:ahoffe@newhopemn.gov)

Term expires: December 31, 2024

#### Council Member Jonathan London

763.546.1293 (Residence)

[jlondon@newhopemn.gov](mailto:jlondon@newhopemn.gov)

Term expires: December 31, 2026

#### Council Member John Elder

612.578.4322 (Cell)

[jelder@newhopemn.gov](mailto:jelder@newhopemn.gov)

Term expires: December 31, 2026

#### Council Member Michael Isenberg

612.568.2337 (Cell)

[misenberg@newhopemn.gov](mailto:misenberg@newhopemn.gov)

Term expires: December 31, 2024

### City Council

The City Council meets at City Hall the second and fourth Mondays of each month at 7 p.m., except for the second Monday in July and the fourth Monday in December. If a regularly scheduled meeting falls on a legal holiday, the meeting is typically held the day after the holiday. City Council meetings are broadcast live on cable channel 16 and are replayed daily at 10 a.m. and 6 p.m.

### Open Forum

An open forum is held at the beginning of every council meeting. Individuals may address the council on any subject pertaining to city business not listed on the agenda or scheduled as a future item. The Council requests that presentations be limited to three minutes. A maximum of 15 minutes is allotted for the forum.

### Economic Development Authority/Housing and Redevelopment Authority

The EDA/HRA promotes and facilitates economic development and housing redevelopment activities within the city. The EDA/HRA considers business and housing development proposals on a case-by-case basis and uses a broad base of public financing options. The commissioners of the EDA and HRA are sitting members of the City Council. Council members are appointed to these two commissions for the duration of their terms. Meetings are held following the City Council meetings on the second and fourth Monday evenings of each month, as needed.

## Citizen Commissions and Boards

New Hope city ordinance provides for several advisory commissions including Citizen Advisory Commission, Human Rights Commission, Personnel Board and Planning Commission. All regular monthly meetings are open to the public. Commissions contribute to the quality of life in the community by assisting the City Council or city manager in an advisory capacity regarding a wide range of activities. Members volunteer their time to attend meetings addressing matters relevant to the particular commission. If you are interested in serving on a commission, call 763.531.5117.

### Citizen Advisory Commission

The Citizen Advisory Commission acts as a resource group and an informational, educational coordinator to the community on matters assigned by the Council for study, analysis and recommendations. The commission is also free to study any subject they believe has importance to the citizens of the city. Meetings are usually held on the second Tuesday of the month at 7 p.m. The commission consists of members serving two-year terms.

### Human Rights Commission

The Human Rights Commission advises the City Council on human relations and civil rights issues, acts in an advisory capacity with respect to planning or operation of any city service or program on issues of civil and human services, and recommends the adoption of specific policies or actions needed to provide for full equal opportunity in the community. The commission is active in educating the community regarding the Minnesota Human Rights Act. Meetings are usually held on the first Monday of each month at 7 p.m. Members serve two-year terms.

### Personnel Board

The Personnel Board is responsible for the recruitment and hiring process of all employees covered by the personnel ordinance, the establishment of general personnel rules and advising the city manager on personnel policies and issues. The board consists of three members serving three-year terms. Meetings are held on an as-needed basis.

### Planning Commission

The Planning Commission carries on planning activities to regulate future physical development, unplatted properties and subdivisions of land in the city. The commission also makes recommendations to Council on matters affecting zoning, platting, commercial/industrial expansions and redevelopment, and public improvements. Meetings are usually held on the first Tuesday of the month at 7 p.m. Members serve three-year terms.

## Notary Public

A notary public is usually available at City Hall to provide you with these services. The charge is \$5. If you would like to make an appointment, call 763.531.5123.

## COUNTY, STATE AND FEDERAL ELECTED OFFICIALS

### Hennepin County

#### County Commissioner

Jeffrey Lunde, District 1  
Office: 612.414.3302  
Website: [hennepin.us/your-government/leadership/1st-district](http://hennepin.us/your-government/leadership/1st-district)  
Email: [jeffrey.lunde@hennepin.us](mailto:jeffrey.lunde@hennepin.us)  
Term expires: Dec. 31, 2024 (four-year term)

#### Park Commissioner

Marge Beard, District 1  
Office: 763.559.6758  
Website: [threeriversparks.org](http://threeriversparks.org)  
Email: [mbeard@threeriversparkdistrict.org](mailto:mbeard@threeriversparkdistrict.org)  
Term expires: Dec. 31, 2026

## State

### Governor

Governor Tim Walz  
75 Rev Dr. Martin Luther King Jr. Boulevard  
St. Paul, MN 55155  
Office: 651-201-3400  
Website: [mn.gov/governor](http://mn.gov/governor)  
Term expires: Dec. 31, 2026 (four-year term)

### Senate District (43)

Senator Ann H. Rest  
95 University Avenue, Room 3409, St. Paul, MN 55155  
Office: 651.296.2889  
Website: [senate.mn/members](http://senate.mn/members)  
Email: [annr@senate.mn](mailto:annr@senate.mn)  
Term expires: Dec. 31, 2024

### House District 43A

Representative Cedrick Frazier  
439 State Office Building  
Office: 651.296.4255  
Website: [house.leg.state.mn.us/members](http://house.leg.state.mn.us/members)  
Email: [rep.cedrick.frazier@house.mn](mailto:rep.cedrick.frazier@house.mn)  
Term expires: Dec. 31, 2024 (two-year term)

### Metropolitan Council (appointed by Governor)

New Hope Representative John Pacheco Jr.  
390 Robert Street North  
St. Paul, MN 55101-1805  
Office: 651.602.1395  
Website: [metro council.org/About-Us/Who-We-Are](http://metro council.org/About-Us/Who-We-Are)  
Email: [district6@metc.state.mn.us](mailto:district6@metc.state.mn.us)  
Term expires Jan. 2, 2023

## Federal

### President

President Joseph R. Biden, Jr.  
The White House  
1600 Pennsylvania Avenue Northwest  
Washington, DC 20500  
Office: 202.456.1414  
Website: [whitehouse.gov](http://whitehouse.gov)  
Email: [president@whitehouse.gov](mailto:president@whitehouse.gov)  
Term expires: Jan. 20, 2025 (four-year term)

### 5th Congressional District

U.S. Representative Ilhan Omar  
404 3rd Avenue North, Suite 203  
Minneapolis, MN 55401  
Office: 612.333.1272  
Website: [omar.house.gov](http://omar.house.gov)  
Email: [ilhan.omar@mail.house.gov](mailto:ilhan.omar@mail.house.gov)  
Term expires: Dec. 31, 2024 (two-year term)

### United States Senate

Senator Amy Klobuchar  
302 Hart Senate Office Building  
Washington, DC 20510  
Office: 202.224.3244  
Website: [klobuchar.senate.gov](http://klobuchar.senate.gov)  
Email: [senator@klobuchar.senate.gov](mailto:senator@klobuchar.senate.gov)  
Term expires: Dec. 31, 2024 (six-year term)

Senator Tina Smith  
309 Hart Senate Office Building  
Washington, DC 20510  
Office: 202.224.5641  
Website: [smith.senate.gov/](http://smith.senate.gov/)  
Email: [senator@smith.senate.gov/](mailto:senator@smith.senate.gov/)  
Term expires: Dec. 31, 2026 (six-year term)

## COMMUNITY OF NEW HOPE

### Yesterday

New Hope was a farming-rich community in the early 1900s. The area was settled as part of the Crystal Lake Township and became the home for many family farms. As housing developments spread west from Minneapolis in the 1930s, the new residents of Crystal Lake Township began the movement to incorporate the township.

In 1936, the city of Crystal was incorporated. Forming a city, though, was not supported by all residents in the township. The rural residents in the western half of the township broke away from the city of Crystal and formed their own township. The resistant residents, mostly farmers, were unhappy about paying taxes for projects such as street lighting and sanitary sewer. The name the farmers selected for their new township was a reflection of the time: New Hope.

Three of the New Hope Township's boundaries were distinct, including what are now 62nd Avenue North to the north, Medicine Lake Road to the south and Highway 169 to the west. The eastern boundary shared with the new city of Crystal, however, was less distinct. Many residents along the border formed groups and requested to be annexed by Crystal in order to receive what were the most modern city services at the time. Others, however, were happy to be part of the New Hope Township and remained separate from Crystal. Therefore, pockets of New Hope were created along the eastern boundary for a size of approximately six square miles.

By the early 1950s, the rapidly developing township of New Hope chose the fate it had eluded just more than 15 years earlier. On October 8, 1953, New Hope incorporated as a city to prevent losing more of its land and residents to Crystal via annexation. This move was again opposed by the farming community of New Hope, but housing developments between 1936 and 1953 had made farmers a minority in New Hope.

### Today

New Hope takes pride in its long-standing "urban village" tradition. This distinction began with the vision of city founders when New Hope was incorporated as a village. Today, the city is known for its well-kept residential neighborhoods. In New Hope, youth and families are top priorities. The city is served by the highly regarded Robbinsdale Area School District. New Hope is a place to enjoy life.

New Hope is a thriving residential community of approximately 21,986 (2020 census) residents with approximately 9,500 housing units and a wide variety of housing types, including single-family, twin homes, and medium and high density. Approximately 59 percent of

the housing stock is single-family units and 41 percent is multiple family units. New Hope boasts many options for senior housing. There are three long-term care facilities in the city as well as assisted living complexes and apartments that offer subsidized rents for low and moderate income seniors who are at least 55 years old.

New Hope has an extensive system of 18 parks along with four school parks, which are part of a lease arrangement with the Robbinsdale School District. The city has more than 200 acres of park land, an aquatic park, an outdoor performance center, an ice arena with two sheets of ice and a nine-hole par-three golf course.

New Hope also has ample employment opportunities, with 480 commercial and industrial businesses offering more than 11,000 jobs in the city.

## Tomorrow

New Hope's approach to community management has always been proactive. Early on, city leaders followed a Comprehensive Plan to direct the city's growth, and they continue to do so. The city has cultivated several cooperative efforts with adjoining communities and other levels of government for housing needs and community-wide improvement projects, as well as parks and recreation programming. Currently, one of the city's primary goals is to focus on redevelopment of existing land for creative housing and commercial endeavors. The city of New Hope is positioning itself for the future by continuing to provide a healthy economic base, a well-maintained infrastructure and public facilities to enhance the quality of life.

## COMMUNICATIONS

### In Touch

The city's newsletter, *In Touch*, is mailed to all residents and businesses. The newsletter includes updates on city projects, businesses, activities and seasonal reminders.

### In Motion

The parks and recreation brochure, *In Motion*, lists activities and programs for youth through adults.

### City Email

Residents can express their comments or concerns to the city by sending an email to [cityhall@newhopemn.gov](mailto:cityhall@newhopemn.gov). The emails are forwarded to the appropriate city personnel.

### Cable Channel 12

Cable 12 features local news, sports and events highlighting the northwest suburban cities of New Hope, Plymouth, Maple Grove, Crystal, Robbinsdale, Golden Valley, Brooklyn Park, Brooklyn Center and Osseo. Programming on Cable 12 is produced by Community Connected Experience (CCX). For programming information, visit [ccxmedia.org](http://ccxmedia.org). Jointly funded by the northwest cities through cable franchise fees, CCX also offers residents an opportunity to produce their own public access cable television programs.

CCX's public access department provides northwest suburban residents with free television production training and free use of TV production equipment. Public access shows run on channels 19 and 20. The CCX studio is located at 6900 Winnetka Avenue North in Brooklyn Park. For more information, call 763.533.8196.

### Cable Channel 16

Channel 16, New Hope's government access channel, broadcasts live coverage and replays of New Hope City Council meetings. When programming is not showing, Channel 16 displays notices highlighting city information, special events and programs.

### Comment Line

The city has a 24-hour comment line, which allows residents to express a concern, compliment or inquiry about city services and activities. The number is 763.531.5102.

### Sun Post

The *Sun Post* is the local newspaper that serves the communities of Crystal, Robbinsdale, New Hope and Golden Valley. It is also the city's official newspaper for legal notices. Call 763.712.3544 for delivery service.

### City of New Hope Website

Visit the city of New Hope's website at [newhopemn.gov](http://newhopemn.gov). If there is an area of interest that you cannot locate, email [cityhall@newhopemn.gov](mailto:cityhall@newhopemn.gov).



## ELECTIONS

### Voting

City-administered elections are held in even numbered years.

#### Primary Election Day

A primary election for state offices is held on the first Tuesday, after the second Monday of August.

#### General Election Day

General Election Day is on the first Tuesday after the first Monday in November. Polls are open from 7 a.m. to 8 p.m.

### Registration

Voter registration applications are available at City Hall, county service centers and [mnvotes.org](https://mnvotes.org). Upon pre-registration, a card will be mailed to you listing your polling location. To register at the poll on Election Day you will need proper identification and address verification. Voter pre-registration ends 20 days prior to each Election Day. You must re-register if:

- Your name or address has changed
- You have not voted within the last four years

Voters can check the status of their registration at [mnvotes.sos.state.mn.us/voterstatus](https://mnvotes.sos.state.mn.us/voterstatus).

### Absentee Voting

Eligible voters may vote by absentee ballot for any election. Absentee ballots will be available 46 days prior to the election. Residents can apply for an absentee ballot up until the day before the election. There are several ways to apply for an absentee ballot:

- Online at [MNVotes.org](https://MNVotes.org)
- Call 612-348-5151 to request an absentee ballot application by mail

You may also apply for and vote by absentee ballot at City Hall (4401 Xylon Avenue North) beginning 46 days before each election. Office hours are Monday through Friday, 8 a.m. - 4:30 p.m.

### Election Judges

Residents serve as election judges for city-administered elections. This is a great opportunity for residents to contribute to the community and learn about the election process while earning an hourly wage. Interested persons should call the city clerk at 763.531.5117.

### Eligibility

To vote in any election in Minnesota, you must be:

- A U.S. citizen
- At least 18 years old on Election Day
- A resident of Minnesota for at least 20 days prior to Election Day
- Finished with all parts of any felony sentence
- Properly registered

### Where to Vote

Call 763.531.5123 to find your New Hope polling location or visit [pollfinder.sos.state.mn.us](https://pollfinder.sos.state.mn.us).

## FIRE-RESCUE

West Metro Fire-Rescue District is committed to providing quality fire and safety services to the cities of New Hope and Crystal. Emergency response services are provided by on-call firefighters responding from three fire stations. For information about any of the following fire services, contact the District Monday through Friday between the hours of 8 a.m. and 4:30 p.m. at 763.230.7030. In an emergency, always dial 911.

### Blood Pressure Testing

Residents can have their blood pressure checked Monday through Friday between 8 a.m. and 4:30 p.m. at the West Metro Fire-Rescue District Station, 4251 Xylon Avenue North. Call to verify staff availability.



## Business and Multiple-Family Dwelling Inspections

The fire inspectors conduct inspections of businesses and multiple family dwelling units for fire and city code compliance.

## Firefighter Employment

West Metro Fire-Rescue frequently has paid on-call openings for firefighters. Call for more information.

## Fire District Open House

Each October, West Metro Fire-Rescue District hosts an open house for residents. It is an opportunity to meet local firefighters and learn more about district operations.

## Fire District Tours

Many community groups visit West Metro Fire-Rescue District fire-fighting facilities.

## Fireworks

The sale, possession and use of certain non-explosive and non-aerial consumer fireworks is permitted in Minnesota. A detailed list is available at [dps.mn.gov](http://dps.mn.gov). Consumer fireworks may not be used on public property (e.g., parks, roads, alleys, schools, government property, etc.) Individuals must be at least 18 years old to purchase consumer fireworks, and retailers are required to check photo identification of purchasers before selling these products. Explosive and aerial fireworks (e.g., firecrackers, bottle rockets, missiles, roman candles, mortars and shells) are prohibited for public sale, possession and use.

## Juvenile Fire Setters

If you know a child who plays with matches or lighters, contact the fire inspector for information on the Juvenile Fire Setter program. This could help save lives. Call for information.

## Recreational Burning

Recreational fires are allowed but must follow current regulations and cannot be used for disposal of yard waste, trash or construction materials. For current regulations and additional information, visit [wmfrd.org](http://wmfrd.org).

## Safety Demonstrations

A fire inspector is available to visit any business or school in New Hope or Crystal to conduct fire safety demonstrations on the use of fire extinguishers, planning a fire escape route or assisting safety committees with developing safety programs. Call to schedule a demonstration.

# HOUSE AND APARTMENT LIVING

## Alarm Systems

The city encourages the responsible and effective use of alarm systems. Residents and businesses must register properties with alarm systems. The registration involves a one-time fee for individual residential properties unless the property changes ownership. If you change alarm companies, please submit a new form but no fee. For additional information and the application, visit [newhopemn.gov/alarm](http://newhopemn.gov/alarm).

## Call Before You Dig

Never dig a hole before calling Gopher State One Call at 651.454.0002 / 800.252.1166 / 811, or submitting a ticket at [gopherstateonecall.org](http://gopherstateonecall.org). You must wait 48 hours (excluding weekends and holidays) before digging. This allows utility companies time to mark the location of buried electrical, gas and utility lines on your lot. There is no cost to property owners or excavators for the service Gopher State One Call provides.

## Construction Related Permits

Building, plumbing, mechanical, electrical and other permits may be required before you make changes, repairs, alterations or additions to your home, basement, swimming pool, garage or storage shed. Permit fees vary depending on the extent of work being performed. The city also issues permits for permanent and temporary signs. Visit [newhopemn.gov/permits](http://newhopemn.gov/permits) for a list of items requiring a permit.

## Driveway Permit

A permit must be obtained prior to performing any work on a driveway and/or curb cut. This includes the installation and/or replacement of an existing driveway. For more information, call 763.531.5127.

## Electrical Permits

Electrical permits are required for all electrical work. Applications are available at [newhopemn.gov/permits](http://newhopemn.gov/permits) and at City Hall. For more information, call 763.531.5127.

## Fertilizer - Phosphorus-Free

State law prohibits the routine application of lawn fertilizers that contain phosphorus in the seven-county metro area. This law also applies to commercial lawn services. When shopping for fertilizer, residents need to read packaging labels carefully and look for a middle number of zero (e.g., 22-0-15) which indicates zero percent phosphorus content. Lawn fertilizer containing phosphorus may still be used on newly seeded lawns or lawns where soil testing indicates low levels of phosphorus (rare in New Hope). To obtain a soil testing kit, contact the University of Minnesota Extension Service at 612.625.3101 or [soiltest.cfans.umn.edu](http://soiltest.cfans.umn.edu). Resident cooperation is appreciated to keep New Hope's waterways clean. Excess phosphorous found in grass clippings, leaves, eroded soil, fertilizers and some car cleaning products causes lakes and ponds to become choked with algae or weed growth.

## Flood Zone Information

Fewer than 10 properties in New Hope are located in the FEMA NFIP 100-year floodplain; however, city ordinance has established a more accurate 100-year floodplain level that shows 20-30 homes in the 100-year floodplain. The DNR is currently working to align these two programs. Residents can call the city's stormwater specialist at 763.592.6765 with any questions regarding the current and proposed flood elevations.

## Garage Sales and Signs

Garage sales are a great way for residents to reuse and recycle unwanted items. The city regulates garage sales and garage sale signs as follows:

- Garage sales cannot exceed three consecutive days in length and are limited to a maximum of three sales at any property within a calendar year.
- Signs in residential neighborhoods must be set back a minimum of two feet behind the curb or behind the sidewalk if the sign placement would interfere with the use of the sidewalk. In all other zoning districts, signs must be set back 10 feet behind the curb.
- Signs may not exceed six square feet in size and must clearly identify the address and date(s) of sale.
- Signs may not be placed on utility poles, fences or trees.
- Individuals placing signs on private property must first obtain permission from the property owner.
- Signs may not be posted more than one day prior to the sale and must be removed by 10 p.m. on the final day.

## Graffiti Abatement

Residents are encouraged to contact the police department by calling 911 to report graffiti vandalism. Residents may also "Report an Issue" on the city's website. If caught, the perpetrators will be required to pay all costs associated with removal of the graffiti. Unfortunately, it is frequently not possible for the police department to identify and apprehend the individual(s) responsible for graffiti. In these instances, property owners (residential as well as commercial) are required to remove the graffiti within five days. The prompt removal of graffiti helps reduce the recurrence of graffiti and maintain property values.

## Homesteading

Homeowners who purchase and occupy their home as their principal residence may qualify for the homestead classification. To qualify for the full-year homestead classification, homeowners must own and occupy their home on or before December 31. The filing deadline is December 31. A new application is required if there is a change in ownership, occupancy or residency – this includes marriage, name changes and refinancing.

Applications for homestead can be completed online at [hennepin.us/homestead](http://hennepin.us/homestead). To file, you will need a copy of your warranty/contract for deed and certificate of resale value. You must own and occupy your home before filing. If you would like to complete a paper application, they are also available at [hennepin.us/homestead](http://hennepin.us/homestead). For more information, contact the Hennepin County Assessor's Office at 612.348.3046.

## Home-Based Business

If you are contemplating operation of a business in your home, contact Community Development at 763.531.5127. You will need to register with the city and depending on the business, additional permits and licenses may be required.

## Lot Surveys

Lot surveys may be required for certain projects. To determine if the city has a survey of your lot on file, call 763.531.5127.

## Multi-Family Housing Owners and Managers Association

New Hope hosts quarterly Property Managers Association meetings that address common apartment-related issues. All owners and managers of multiple-family dwellings are welcome to attend the meetings. For more information, call 763.531.5110.

## Point of Sale Inspection/Certificate of Property Maintenance

The city initiated a housing maintenance ordinance in 1978 in an effort to maintain the condition and value of the housing stock. Homes are inspected at point of sale to ensure they comply with code requirements. This inspection must be done within one year prior to selling a home. Call 763.531.5127 to schedule an appointment and for information regarding fees.

## House Numbers

All properties must have address numbers of a contrasting color to their background installed in a position that is plainly legible and visible from the street fronting the property. The address numbers must be at least four inches in height for residential buildings and six inches in height for commercial and industrial buildings.

## Nuisance Complaints

Code violation complaints on residential property may be referred to Inspections at 763.531.5127. Noise ordinance violation concerns can be directed to the police department at 763.531.5170.

## Parking Restrictions

Parking is prohibited on New Hope streets year-round from 2 a.m. to 6 a.m. and is limited to ten consecutive hours during other hours. You may call the police department at 763.531.5170 to obtain permission to park a vehicle overnight on a city street, if necessary (paving driveway, out of town guests). This exception is limited to two instances per calendar year.

In winter months a snow emergency may be declared during snowfalls of two inches or greater or during other warranting conditions. When a snow emergency is declared, on-street parking is prohibited at all times until the road has been plowed curb-to-curb. These regulations are enforced to ensure efficient and safe snow removal practices.

## Solicitors

The city requires solicitors to register with the city. Property owners can prevent door-to-door salespersons by posting a “No Solicitation” sign near the door.

## Pets

City ordinance allows a maximum of three dogs, three cats, three other household pets and four fowl (all more than six months of age) per property. All dogs, cats and ferrets older than six months of age must be licensed and vaccinated for rabies. To obtain an animal license proof of vaccination must be provided. License fees help defray the cost of animal control in the city. Pet licenses may be purchased in person at the police station, by calling 763.531.5170 to request an application by mail or by downloading the application from the city’s website. Cat licenses are free for indoor-only cats. If a cat is found off the owner’s property, the owner will be required to purchase a license.

## Property Taxes

City services are largely funded through property taxes. Of each residential property tax dollar, the city receives approximately 30 percent. Of the remaining amount, the school district receives 30 percent, the county receives 34 percent and special taxing districts receive the remaining six percent. The city contracts with Hennepin County for property tax assessments and the Hennepin County Assessor’s office makes final determinations and sets tax classifications. For more information, call 612.348.3046.

Current law provides for an annual real property assessment to be used in determining taxes. Any property owner who believes their assessed property value is incorrect may contact the Hennepin County Assessor’s office at 612.348.3046. Notices are mailed in the spring of each year, giving property owners an opportunity to appear before the New Hope Board of Appeal and Equalization (comprised of members of the City Council) to voice any objections. The meeting is usually held in April.

## Remodeling

If you are considering a remodeling project, the city has tip sheets on a variety of topics to help you. The fliers are available at City Hall and on the city's website.

## Residential Rental Properties

All residential rental properties are required to register with the city annually. The purpose of the rental registration permit program is to help maintain the quality of the rental housing stock in the city and protect the city's neighborhoods. Rental property owners are responsible for contacting the city at 763.531.5110 to obtain a rental registration application and keeping the city apprised of any changes in ownership or contact information.

## Sewer Line Blockage

If your sewer line is blocked, call the public works department before you call a sewer cleaning service. Public works department personnel will come to your home, 24-hours-a-day, at no charge, to determine the location of the problem. If the problem is in the city sewer main, the city will correct the problem as soon as possible. If the blockage is within your sewer line, city utilities staff will advise you to contact a sewer service company. To report a sewer backup during regular business hours, call the public works department at 763.592.6777. If the backup occurs after hours, on a weekend or holiday, call the police department at 763.531.5170.

## Snowplowing/Winter Parking

Parking is not allowed on New Hope streets once 2 inches of snow has fallen, until the streets have been plowed curb-to-curb. Residents can reduce the amount of snow deposited at the end of their driveway by shoveling or blowing the snow to the right when facing the street, the same direction that snowplows travel. To notify the city of concerns relating to snow removal or to report icy conditions, call the public works department at 763.592.6777.

Hennepin County maintains several of the major streets in New Hope including 42nd Avenue North, Bass Lake Road, Medicine Lake Road and Winnetka Avenue North (from Bass Lake Road to Medicine Lake Road). To report a winter maintenance concern on these streets, contact Hennepin County Roadway Maintenance at 612.596.0300.

Property owners are responsible for clearing sidewalks adjacent to their property and failure to do so may result in a fine. The city does plow some sidewalks as time and resources allow. Residents are required to shovel out fire hydrants near their home. Keeping fire hydrants clear of snow substantially reduces the time it takes firefighters to access a hydrant.

## Sump Pumps

Private sump pumps and drain tile systems must have a rigid plastic pipe to discharge the clear water outside the home so that it drains away from the foundation. Discharge pipes must drain on the owner's property and may not drain onto adjacent land. City code prohibits any connection between these systems and sanitary sewer system fixtures like a sink or floor drain. For more information, call 763.592.6762.

## Tenant Advocacy

HOME Line is a non-profit agency that provides free legal advice, education and advocacy to renters. The HOME Line Hotline, 612.728.5767, is answered by volunteers under the guidance of three staff attorneys. Hotline advocates provide tenants with free practical advice relating to the Minnesota landlord/tenant law and offer options for resolving problems. For more information about the agency's services, visit [homelinemn.org](http://homelinemn.org).

## Trees

### Preferred Tree List

The city of New Hope has developed a preferred tree list to address tree selection considerations including hardiness, mature size, salt tolerance, pest and disease resistance, rooting habits, maintenance requirements and soil compatibility. A preferred tree list and more information may be obtained by calling the city forester at 763.592.6763.

### Boulevard Tree Replacement Policy

The city of New Hope has adopted a policy to help homeowners replace boulevard trees that have been lost to storms, disease or other causes. For more information, call the city forester at 763.592.6763.

## Weed Control

Homeowners play a vital role in neighborhood preservation by maintaining their lawn and cutting the grass regularly. Weeds that are taller than six inches or have gone to seed are considered a nuisance. Property owners who fail to maintain their yards will be sent a

notice from the weed inspector. If the property owner does not comply within 10 days, the city may perform the work and assess the cost to the property owner. For more information, call 763.592.6763.

## PARKS AND RECREATION

### Parks

New Hope has an extensive system of 18 city parks, four school parks, one nine-hole par-three golf course, an outdoor performance center, aquatic park and an ice arena with two sheets of ice.

To make New Hope parks enjoyable for all users, please observe the following regulations:

- Glass containers are prohibited in parks.
- Motorized vehicles are prohibited in parks and on trails.
- Animals must be leashed (except in designated areas) and feces disposed of in a sanitary manner.
- Hitting golf balls is prohibited in parks.
- Littering is prohibited.
- Parks are closed from 10 p.m. to sunrise unless special permission is granted.
- Park usage prohibits the use of tobacco with the exceptions of City Hall, ice arena, golf course grounds, Victory Park playfields and special events designated by city staff.

### Adopt-a-Park

The Adopt-a-Park program enables volunteers to assist the city in keeping its parks clean and beautiful. This public service program is open to community groups, civic organizations, churches, businesses and individuals. Past activities have included litter pick up, flower planting and tree planting. For more information, call 763.592.6763.

### Dog Parks

New Hope has off-leash dog areas in two parks: the hockey rinks at Lions and Liberty Parks. New Hope's dog parks generally open in April and close for the season by the end of November. There is no fee for using the dog parks. The off-leash areas may be used during daylight hours only. The hockey boards provide a large safe and enclosed area where pet owners can allow their pets to run and socialize with other dogs. The city has provided seating for dog owners, bags for dog droppings and a trash receptacle at each dog park enclosure. Pet owners are responsible for controlling and picking up after their dogs. Dogs must remain on-leash until they enter the dog park. Please read all of the rules posted at the entrance. For more information, call the parks and recreation office at 763.531.5151.

### Dorothy Mary Park

Dorothy Mary Park is located at 8030 60½ Avenue North, west of Winnetka Avenue North on approximately six acres of land. The property was donated with the stipulation that the park be left in its natural state. It features crushed rock paths, boardwalks, a dock, an aquatic habitat for water fowl, a mixed hardwood forest, an upland shrub habitat and an open meadow. The accessible entrances are located at 61st and Virginia avenues and 61st and Xylon avenues.

### Northwood Park

Northwood Park is located at 3815 Boone Avenue North. The park includes two softball fields, basketball court, parking, trails, picnic areas, gaga pit, a playground and Northwood Lake.

### Skate Park

A tier-one skate park is located just west of the New Hope Aquatic Park, in Civic Center Park, 4401 Xylon Ave N. The pad is suitable for skateboarders and bicyclists of all skill levels, including beginners, and available for use from 8 a.m. to sunset. Features include:

- 7,800 square foot concrete pad
- An assortment of ramps, grind rails, ledges and boxes, up to four feet high
- Other features include four-stair set with handrail, top deck, banked hip and quarter deck

### Facilities Rental

The New Hope parks and recreation department has many quality indoor and outdoor facilities including ballfields, picnic shelters, ice rinks and tennis courts as well as indoor gyms, the clubhouse at our golf course and a community room available for rent. To reserve a facility, call 763.531.5151 unless otherwise noted.

### Clubhouse and Community Room

The New Hope Village Golf Course clubhouse and New Hope Ice Arena community room are available for family gatherings, business meetings, baby and bridal showers, birthday and anniversary parties and more. The golf course clubhouse is available for rental from

November through mid-March and the ice arena community room is available year-round. For more information or to make a reservation, call the golf course at 763.531.5178 or the ice arena at 763.531.5181.

### **Picnic Pavilions**

- Northwood Park, 3815 Boone Avenue North
- Hidden Valley Park, 8800 32<sup>nd</sup> Avenue North

### **Tennis Courts**

- Begin Park, 5407 Wisconsin Avenue North
- Civic Center Park, 4401 Xylon Avenue North
- Hidden Valley Park, 8800 32<sup>nd</sup> Avenue North
- Meadow Lake School Park, 8525 62<sup>nd</sup> Avenue North

## **Recreation**

The city of New Hope has many recreational and educational activities for its residents. The parks and recreation department offers activities such as dance, gymnastics, swim lessons, team sports for youth and adults, sports camps, skating lessons, playground programs, activities for families and adult trips to exciting locations. Classes are also offered in first aid, art and defensive driving to name a few. The department, in cooperation with REACH for Resources, also has programs for people with disabilities. These and many more activities can be found in *In Motion*, the parks and recreation brochure. You can register in person, by mail, by phone or online. For more information, visit the city's website or call 763.531.5151. For weather cancellation information concerning parks and recreation activities, call 763.531.5158.

### **Aquatic Park**

The outdoor pool features a shallow water area with zero-depth entry, fast and slow body slides, current channel, vortex pool, tot slide and play features. The eight-lane, 50-meter pool offers one- and three-meter diving boards, drop slide and wibit (floatable play). Other amenities include sun turf area, chaise lounge seating, bathhouse and concession area. For information, call 763.531.5151.

### **Athletic Organizations**

The city maintains a list of contacts for the various athletic organizations in New Hope. For information, or to receive a copy of the list, call 763.531.5151 or visit the city's website.

### **Bike Rodeo**

The New Hope Police and parks and recreation departments participate in a bike rodeo program with the cities of Crystal, Golden Valley and Robbinsdale. The rodeo is typically held the first Thursday in May to teach bicycle safety to young children.

### **City Day**

The annual event gives residents an opportunity to visit with the mayor, council members and City Hall department directors. It features demonstrations of the police K-9 unit, recreation programs, a sampling of the Off Broadway Music Theatre players, a display of public works vehicles and much more. For more information, visit the city's website or call 763.531.5103.

### **Golf Course, New Hope Village**

New Hope's golf course is located at 8130 Bass Lake Road. It is a nine-hole, par-three course offering open golf, lessons and extensive league programs for juniors, adults and senior adults. Power and push carts, along with clubs, are available to rent and golf merchandise, snacks and beverages are available for purchase in the clubhouse. The clubhouse at the New Hope Village Golf Course is available from November through March for rental for parties, anniversaries, wedding receptions, business meetings or small conferences. This beautiful facility has a fireplace, limited kitchen facilities and seating for up to 50. The clubhouse's covered outdoor patio is available for rentals from May through September. For golfing information call 763.531.5178; for space rental, call 763.531.5151, extension 1.

### **Gymnasiums, New Hope Community**

The New Hope Community Gyms, 8230 47th Avenue North, are attached to the north end of Cooper High School. This facility was built as a cooperative venture between the city of New Hope and Robbinsdale Area School District 281. Two full-size basketball/volleyball courts and a batting cage are available to rent evenings, weekends and on non-school days. Other amenities include concessions area and storage rooms. For reservations, call 763.531.5151.

### **Ice Arena, New Hope**

The New Hope Ice Arena, located at 4949 Louisiana Avenue North, features two sheets of ice, 12 locker rooms, dryland training area, skate rental area, a concessions area, meeting rooms and an elevated walking track. It is home to Robbinsdale Area Schools' hockey

teams, the Armstrong Cooper youth hockey program and the New Hope Skating School. The arena offers public open skating times with skate rental available. For more information, call 763.531.5181.

### **Movies in the Park/Entertainment in the Park**

New Hope hosts various movies outside in the park every summer. Movies will be shown on a jumbo screen at a city park. More information can be found in *In Motion* (the parks and recreation brochure), on the city's website or by calling 763.531.5151.

### **Performance Center**

New Hope's performance center is located at 4401 Xylon Avenue North (west of the Aquatic Park). The performance center features natural built in seating, an open grassy area for chairs and a covered stage. This facility hosts concerts, movies in the park, city programs and special events, and is home to the Off Broadway Musical Theatre. For information, call 763.531.5151.

### **Safety Camp**

Safety Camp is a three-day camp for youth entering third, fourth and fifth grades in the fall of the year. Safety experts from the police and fire departments, as well as other outside agencies, teach safety lessons with fun and games led by parks and recreation department staff. The camp concludes with a graduation ceremony. For information on registering, call 763.531.5151.

### **Vehicle Fair**

The parks and recreation department of New Hope participates in a vehicle fair with the cities of Crystal, Golden Valley, and Robbinsdale. This event gives families an opportunity to see "up close" a wide variety of trucks, cars and vehicles. The Vehicle Fair is typically held on the first Saturday in June.

### **Wet and Wild Water Day**

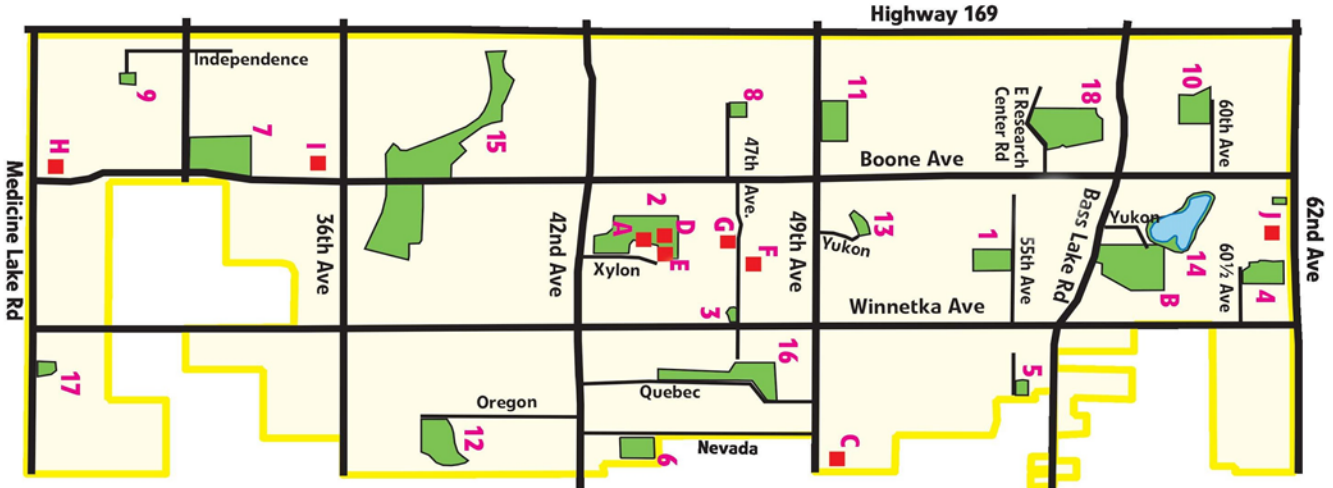
The parks and recreation department of New Hope and the West Metro Fire-Rescue District participate in a water day event along with the cities of Crystal and Robbinsdale. The event includes three giant water slides, an aerial truck from the fire department and a kiddie slide. This family event is typically held on the first Friday in August.

### **Young Mudder**

Each year, the New Hope Parks and Recreation department, West Metro Fire-Rescue District and the city of Crystal host a kid's obstacle course. At this unique event, kids have the opportunity to run through obstacles, including a mud pit, slip and slide and many more. This event is held in the beginning of the summer at Valley Place Park in Crystal. For more information call 763.531.5151.



# Parks



		Acreage	Ballfields – Multi-use	Fields – Soccer, football, lacrosse	Basketball Courts	Batting Cage	Community Rooms	Concession Stand	Disc Golf	Dog Park - Off-leash	Golf – 9-hole, par 3	Grills	Gyms – Multi-use, full-size	Horseshoe Courts	Nature Area	Outdoor Pool	Parking Lot	Pathways	Performance Stage	Picnic Areas	Pickleball (Lines on tennis courts)	Play Equipment	Shelter – Enclosed	Shelter – Picnic	Skate Park	Skating Rink	Tennis Courts	Volleyball Court – Sand	Walking Track – Indoor	Water (Drinking) Fountain
1.	Begin Park 5407 Wisconsin Ave	4.76	◆		◆			◆									◆	◆				◆	◆	◆	◆		4L	2L		◆
2.	Civic Center Park 4401 Xylon Ave	18.23			L												◆	◆				◆								◆
3.	Corner Park 4653 47th Ave	0.6			◆													◆				◆	◆	◆	◆					◆
4.	Dorothy Mary Park 8030 60 1/2 Ave	6.06																◆				◆	◆	◆	◆					◆
5.	Elm Grove Park 5500 Quebec Ave	1.44																◆				◆	◆	◆	◆					◆
6.	Fred Sims Park 4350 Nevada Ave	5.74			◆													◆				◆	◆	◆	◆					◆
7.	Hidden Valley Park 8800 32nd Ave	16.41			◆													◆				◆	◆	◆	◆		OL	3L		◆
8.	Holiday Park 9024 47th Ave	1.47	◆															◆				◆	◆	◆	◆					◆
9.	Jaycee Park 3028 Independence Cir	1.32																◆				◆	◆	◆	◆					◆
10.	Liberty Park 9015 60th Ave	6.16	◆	◆	◆													◆				◆	◆	◆	◆		OL			◆
11.	Lighted Field 8810 49th Ave	7.57	2L	◆		◆												◆				◆	◆	◆	◆					◆
12.	Lions Park 3810 Oregon Ave	8.84	2	◆	◆									2				◆				◆	◆	◆	◆		OL			◆
13.	Little Acre Park 4948 Zealand Ave	2.07	◆		◆													◆				◆	◆	◆	◆					◆
14.	Meadow Lake Park 8400 E. Meadow Lake Rd	1.4																◆				◆	◆	◆	◆					◆
15.	Northwood Park 3815 Boone Ave	47.41	2	◆	◆												2	◆				◆	◆	◆	◆					◆
16.	Sunnyside Park 4751 Quebec Ave	10.99	◆		◆													◆				◆	◆	◆	◆					◆
17.	Terra Linda Park 2701 Lamphie Dr	1.4																◆				◆	◆	◆	◆					◆
18.	Victory Park 5500 International Pkwy	8	L	L														◆				◆	◆	◆	◆					◆
A.	New Hope City Hall 4401 Xylon Ave																	◆				◆	◆	◆	◆					◆
B.	Golf Course 8130 Bass Lake Rd																	◆				◆	◆	◆	◆					◆
C.	Ice Arena 4949 Louisiana Ave																	◆				◆	◆	◆	◆					◆
D.	Performance Center 4401 Xylon Ave																	◆				◆	◆	◆	◆					◆
E.	Aquatic Park 4411 Xylon Ave																	◆				◆	◆	◆	◆					◆
F.	Community Gyms/Cooper High 8230 47th Ave												2					◆				◆	◆	◆	◆					◆
G.	New Hope Learning Center 8301 47th Ave		◆	◆														◆				◆	◆	◆	◆					◆
H.	Robbinsdale Spanish Immersion 8808 27th Ave		◆	◆														◆				◆	◆	◆	◆					◆
I.	Somesyn Elementary 3421 Boone Ave				◆													◆				◆	◆	◆	◆					◆
J.	Meadow Lake Elementary 8525 62nd Ave		4															◆				◆	◆	◆	◆		3L			◆

\* - Reservable I - Indoor O - Outdoor L - Lighted

## POLICE

### New Hope Emergency – Fire, Police and Medical

911 is the universal telephone number to call for police, fire or medical assistance in the seven county metropolitan area. An emergency call from any phone in the area is automatically routed over circuits reserved only for 911 to the correct public safety agency, such as the local police department, where the dispatcher will respond to your request. If the call needs to be relayed to another agency, such as the poison control center, the call can be transferred by the dispatcher.

### Animal Control

City ordinances help to address the health and safety of pets and pet owners. To avoid the cost of fines and impoundment fees, please follow the city's animal control ordinances.

#### Confinement/Clean Up

All dogs and cats must be restrained by a fence or leash when outside the home, and when off the owner's property, under effective physical restraint. Owners must clean up any feces left behind by their pets on public or private property. When your pet is outside, it must wear a collar at all times with the license tag attached and clearly visible. Contact the animal control officer with any questions regarding animal regulations at 763.531.5161.

#### Lost Pets

If your pet is lost, notify both the New Hope Police Department at 763.531.5170 and Pets Under Police Security (PUPS), a multi-city kennel facility located in Maple Grove, at 763.494.5999 as soon as possible. If your pet is at PUPS, owners must come to the New Hope Police Department to pay impoundment and boarding fees before retrieving the pet. Owners need to provide proof of current rabies vaccinations for their pets. If this is not possible, owners must leave a \$25 deposit. The deposit is returned if proof of vaccination is provided within three business days. If you have a problem with stray animals or want to report a nuisance, please call 911.

### Block Parties

Block parties must be approved in advance by the police department and require the signature of 100 percent of your neighbors affected by the barricades. Block party request forms are available online on the National Night Out section of the city website.

### Canine Unit

The police department has canine officers assigned to the afternoon and night shifts. The police canines are used to search buildings, track suspects and look for lost people. They are very sociable animals and are frequently used in demonstrations at the parks and schools.

### Child Passenger Safety Checks

The New Hope Police Department has a nationally certified technician who can provide one-on-one education for families who wish to have their child's safety seat checked. This service is by appointment only and is available to any resident of New Hope and to those who are employed within New Hope. Appointments take 30 to 45 minutes. State mandated training for childcare providers is also available, as is informal community/parent education. Call 763.398.1229 for more information.

### Citizens Police Academy

The police department periodically conducts a Citizens Police Academy. The academy is a six-week course that gives residents a first-hand look at police work and teaches the various functions of the police department and how it interacts with the community. There are hands-on activities that illustrate the many daily functions that police officers are required to perform. Class announcements are posted in the Sun Post newspaper and on the city website.

### Community Notification Act

Minnesota's Predatory Offender Registry (POR) was established on August 1, 1991. Since then, the Minnesota Bureau of Criminal Apprehension (BCA) POR unit has maintained the state's central database of information on predatory offenders. The BCA has established a public website with the purpose of enhancing public safety by identifying offenders who are non-compliant with registration requirements and to obtain assistance from the public in locating them. This website ([por.state.mn.us](http://por.state.mn.us)) allows you to search for these offenders and provides the answers to many frequently asked questions as well as resources for residents.

### Crime-Free, Drug-Free Multi-Housing

The Crime-Free, Drug-Free Multi-Housing Program is a partnership between the New Hope Police and Community Development departments and rental property managers to help tenants, owners and managers improve safety and deter drugs and other unacceptable or illegal activity from rental properties.

## Crime Prevention Fund

Business and community leaders serve on the New Hope Crime Prevention Fund. The money raised by this board is used to promote and implement crime prevention programs including Neighborhood Watch, D.A.R.E., National Night Out, Safety Camp, Explorers and educational safety programs. The Crime Prevention Fund also provides equipment and training material for safety, drugs and crime prevention activities. And, when appropriate, the board makes funds available for the police department to offer rewards for information leading to the arrest of people committing crimes.

The money raised to support programs comes from the contributions of generous residents and businesses. Individuals who would like to donate to the crime prevention fund may send a check to New Hope Crime Prevention Fund, 4401 Xylon Avenue North, New Hope, MN 55428. For more information or if you would like to serve on the board, call 763.398.1229.

## Crime Prevention and Safety Presentations

The New Hope Police Department provides crime prevention and safety presentations for community groups at no charge. If you would like a member of the police department to come and speak to your group on crime prevention, safety or other police department related topics, call 763.398.1229 for additional information.

## Crime Stats (Interactive Mapping)

The interactive crime map can be accessed through the city's website. Incidents are updated weekly and only display the previous 90 days from the date of entry, excluding a seven-day backlog. The map shows the following types of crimes: robbery, theft, burglary, auto theft and arson. If you need more information or have a question about the map, contact the crime prevention officer at 763.398.1229.

## Crime Tip Line

Residents who have information about a crime can report it anonymously on the Crime Tip Line at 763.531.5169.

## Curfew Hours

Youth and parents are responsible for maintaining the curfew hours established by Hennepin County. The curfew prohibits youth from being in public places after designated hours. Parents are responsible for ensuring that their children abide by curfew hours.

Age	Curfew Details
Under 12 years old	Must be home by 9 p.m. on Sunday through Thursday, 10 p.m. on Friday and Saturday.
12 - 14 years old	Must be home by 10 p.m. on Sunday through Thursday, 11 p.m. on Friday and Saturday.
15 - 17 years old	Must be home by 11 p.m. on Sunday through Thursday, 12:01 a.m. on Friday and Saturday.

## D.A.R.E. (Drug Abuse Resistance Education)

The D.A.R.E. program is designed to teach students how to identify and resist pressures that lead to the use of dangerous drugs and violence. The D.A.R.E. curriculum is taught at all three elementary schools in New Hope. Fifth grade students participate in a 10+ lesson program that is taught by a uniformed officer. D.A.R.E. lessons focus on providing students with accurate information about drugs and violence, teaching decision-making skills, showing students how to resist peer pressure and building self-confidence.

## Data Requests

The Records Division handles all requests for New Hope Police Department data in accordance with department policy and Minnesota Data Practices law under Minnesota State Statute 13.82. To request New Hope Police Department data please complete the data request form available on the city website. You may fill it out and return to the Records Division for processing. Forms are also available at the front counter of the police department.

Forms are accepted at the front counter during regular business hours, by mail or by fax at 763.531.5174. If you have questions, please contact the Records Division at 763.531.5170 during business hours.

## Emergency Management

The city has an Emergency Operations Plan that conforms to National Incident Management System requirements. The city's plan is an all-hazard plan designed to guide the city through a major disaster or other significant emergency.

## Fingerprinting

The New Hope Police Department will provide fingerprint services for a fee. Call 763.531.5170 for an appointment.

## National Night Out/Minnesota's Night to Unite

National Night Out is America's annual night out against crime. New Hope officials and staff coordinate with residents to celebrate the city's commitment to crime prevention and enhancement of public safety on the first Tuesday of every August. Numerous New Hope neighborhoods gather on this evening for picnics and games.

## Neighborhood Watch

Neighborhood Watch is one of the most effective ways to prevent crime and reduce fear in New Hope's neighborhoods by forging bonds between police and the community they serve. New Hope has approximately 60 active Neighborhood Watch groups. The groups meet formally each year to discuss crime prevention or a related topic of interest to the neighbors. A second informational meeting or block party is also required each year. To start a Neighborhood Watch Group in your area or schedule an annual meeting, call 763.398.1229. Many neighborhood groups have a lot of fun by planning block parties, picnics and get-togethers while working together to solve or prevent problems.

## Operation Identification

Operation Identification is a free service of the New Hope Police Department. Program participants are supplied with a 13-digit identification number that can be placed on valuable household possessions. This number, applied with an etching tool, helps identify property that is recovered from a burglary. Operation ID stickers displayed on the windows of residents' homes may also ward off some burglars. Residents can be issued an Operation Identification number and borrow an etching tool to mark their property by coming to the police department offices during business hours.

## Permit to Purchase Firearms

Under Minnesota law, handgun transfers involve any sale, gift, loan, assignment or other delivery to another person. If you possess a valid Minnesota permit to carry a handgun, that permit constitutes a permit to purchase. You do not need to apply for a separate permit to purchase. New Hope residents may submit a permit to purchase a firearm at the front counter of the New Hope Police Department. Applicants must come in person when submitting the application. Applications are accepted 8 a.m. to 4 p.m., Monday-Friday only.

## Police Explorers

The New Hope Police Explorers is a program for young individuals between the ages of 15 and 21 who are interested in a career in police work. Exploring provides training and skill development related to a career in law enforcement and allows a close up view of what police officers do on a daily basis. Explorers are encouraged to ride along with an officer once a month and help with crime prevention programs and events such as the Bike Rodeo and Safety Camp. Meetings focus on training for the types of calls to which police officers regularly respond. For more information or to request an application, call 763.531.5170.

## Police Reserves

The New Hope Police Reserve unit is a volunteer group that assists the police department, primarily as an additional resource for emergency personnel. Reserve members receive 150 to 200 hours of training in police procedures, including traffic control and medical emergencies. Each reserve officer usually volunteers 10 to 15 hours per month and is on emergency callout status 24 hours a day. The New Hope Police Reserve Unit accepts applications year-round with formal training classes in the spring and fall. Call 763.531.5170 for more information.

## Police Department Tours

Many community groups visit the city's police facility. Call 763.531.5170 to schedule a time for a tour.

## Premise Survey

Police personnel are available to conduct a premise survey of homes and businesses in New Hope to provide suggestions for security improvements that could lessen the likelihood of the property becoming a target for crime. Call 763.398.1229 to schedule a survey.

## Ride-Alongs

The New Hope Police Department's ride-along program allows residents to become better acquainted with the operation of the police department by riding with an officer during the course of a regular shift. Call 763.531.5170 to schedule a ride-along.

## School Liaison Program

The New Hope Police Department works with the local school district to employ school resource officers. The resource officers provide security in the schools, investigate school related incidents and act as a resource for staff and students.

## Traffic Enforcement

The enforcement of traffic laws helps to establish a safe environment for residents. Traffic enforcement routinely targets problem areas for increased law enforcement and radar observations. Call 763.531.5170 to report traffic concerns.

## Volunteer Opportunities

The following citizen involvement opportunities are available with the New Hope Police Department: Neighborhood Watch block captain, office volunteers, Police Explorers and Police Reserves. See specific program descriptions for additional information or call 763.398.1229.

## RESIDENTIAL IMPROVEMENT PROGRAMS

### Home Loan and Improvement Programs

#### Center for Energy and Environment

The city of New Hope partners with the Center for Energy and Environment (CEE), a local nonprofit, to offer a convenient one-stop service that provides residential, commercial/non-profit and rental property owners access to a comprehensive array of financing and rehabilitation services. The city also buys down the cost of Home Energy Squad enhanced visits for New Hope residents. The CEE's team of trusted energy consultants will visit homes in New Hope, evaluate energy savings opportunities and install energy-efficient materials to help residents save energy and money on utility bills. For more information, contact the CEE at 612.335.5884.

#### Curbside Appeal Reimbursement Program

The city's Curbside Appeal Reimbursement Program encourages homeowners to make improvements to the exterior of their homes and garages in areas that are visible from the street. The city will reimburse a portion of the costs for projects that meet eligibility requirements. All projects must be pre-approved by city staff. There are no income limits to participate in the program. Reimbursement amounts range from a minimum of \$1,000 to a maximum of \$5,000. Applicants are responsible for 75% of project costs up to \$20,000 and 100% of costs beyond \$20,000. For more information, go to [newhopemn.gov/curbsideappeal](http://newhopemn.gov/curbsideappeal) or call 763.531.5119.

#### Hennepin County

Hennepin County offers deferred loans up to \$30,000 for repairs that address basic safety, maintenance, and health concerns, as well as home improvements. Loans are offered at 0% interest and deferred until the sale of the home or forgiven after 15 years. Household income limits apply. Funding is dependent on the amount of Community Development Block Grant funds made available by the Department of Housing and Urban Development (HUD) to the city each year, and how the City Council elects to use those funds. For more information, contact Hennepin County at 612.543-4182.

### Scattered Site Housing Program

New Hope has an active scattered site housing program. Through this program, the city acquires homes voluntarily, on a scattered site basis. Substantial improvements are made to the property, or, in some instances, the home is demolished and a new one is built. The program helps to keep New Hope neighborhoods vital and creates home ownership opportunities. For more information, go to [newhopemn.gov/housing](http://newhopemn.gov/housing) or call 763.531.5119.

## TRASH AND RECYCLING

### Hazardous Waste

Residents use household hazardous products every day to clean and fix their homes, maintain their cars and take care of their lawns. Products such as paint, weed killer and drain opener are okay when they are used for the job they were intended, but if these products are not properly used, stored and disposed of, they can present a hazard to our health and our environment. These items may not be mixed with household garbage. Common household hazardous waste items include paint products (latex/oil paints, thinners, solvents and varnishes), auto products (batteries, used oil, oil filters, wax and fluids), cleaning products (oven cleaners, bleach and detergents), flammables (gasoline, diesel and kerosene), garden products (pesticides, weed killers and fertilizers) and miscellaneous items (lighter fluid, glues and some batteries).

The Hennepin County Transfer Station accepts household hazardous waste items free of charge year-round. The transfer station is located in Brooklyn Park at 8100 Jefferson Highway. For more information, call 612.348.6500 or go to [hennepin.us/residents/recycling-hazardous-waste/drop-off-facilities](http://hennepin.us/residents/recycling-hazardous-waste/drop-off-facilities).



## Large Item Pick-up

The Hennepin Recycling Group (HRG) sponsors a curbside waste collection event on even-numbered years for residents to dispose of unwanted household items. Watch for details in the city newsletter regarding this event and a list of acceptable materials. Please contact your garbage hauler for details on disposal of items any other time.

## Recycling Collection

The Hennepin Recycling Group (HRG) coordinates curbside recycling and yard waste disposal programs for New Hope and several neighboring communities. Bi-weekly curbside collection service collects certain recyclable materials for all single-family through eight-unit homes. A green bin is provided at no charge for each household and must be set at curbside by 6:30 a.m. on collection day. Materials must be prepared according to guidelines to ensure pick up of recyclables. For more information, or to request a smaller/larger bin," call HRG Administration at 763.493.8120.

## Organics Recycling

Food, food-soiled paper and certified compostable products make up a significant amount of household trash items. Organics recycling provides an opportunity to reduce trash by composting these items.

All cities in Hennepin County are required to make organics recycling service available to all households. In New Hope, all city-licensed haulers are required to offer curbside organics collection services.

Neither the county nor city ordinance requires haulers to charge all residents for organics recycling. However, some haulers may choose to charge all customers for organics recycling services whether or not the household participates in the program. The ordinances also do NOT require residents to participate in organics recycling. If you have questions about your refuse hauler's organics recycling services or fees, please contact your hauler directly.

New Hope residents can use the free organics drop-off at the Crystal Cove Aquatics Center, 4848 Douglas Drive, Crystal. Visit [hrg-recycling.com](http://hrg-recycling.com) for details and to register. Organics must be in BPI-certified compostable bags or paper shopping bags.

## Trash Collection

The city does not provide refuse collection services but requires that all refuse collection contractors have a city license. Garbage and refuse must be collected and disposed of by a licensed hauler at least once every seven days. Collection day for 42nd Avenue North and all areas south thereof is Tuesday. Collection day for all areas north of 42nd Avenue North is Wednesday. All refuse haulers offer volume-based rates. Through careful waste reduction practices and aggressive recycling participation, you may lower your refuse disposal bill. Contact City Hall at 763.531.5123 or refer to the city's website for a current list of licensed garbage haulers.

Residential waste containers may be placed on the curbside for pickup no earlier than sunset on the day preceding the scheduled pickup and must be removed by sunset on the scheduled pickup day. Residential waste containers must be screened from all principal residential structures within 50 feet and from the adjacent streets. Multi-family, commercial, industrial and institutional properties are also required to screen containers so that they cannot be seen off premises.

Residential dumpster bags being used for household relocation or improvement projects may be on property for up to 30 consecutive days in one calendar year, or in the case of an active building permit, 90 consecutive days. Residents must make sure that the dumpster bag is setback a minimum of 15 feet from the public street curb, five from a private street curb, five feet from property lines, and is not placed on a sidewalk. No permit is required.

## Yard Waste Drop off Site

Yard waste, defined as garden waste, leaves, lawn cuttings, weeds and prunings, may not be mixed in with garbage. City ordinance prohibits depositing debris such as grass clippings and leaves in the street. All yard waste that is not collected by your garbage hauler must be taken to the yard waste drop off site in Maple Grove. There is no charge for New Hope residents with proof of residence.

The yard waste site is located at 10300 Maple Grove Parkway North, Maple Grove. The site is open from April 1 to November 30, weather permitting. Site hours Monday through Saturday, 8 a.m. to 7 p.m. and Sunday, 12 to 7 p.m. For a recorded message with detailed directions and additional information, call 763.420.4886.

## UTILITIES

### City Utilities

Water, sanitary sewer, storm drainage, street lights and recycling services are provided by the city. Residents receive monthly bills and have an average of 30 days to pay their bills. All bills are due by the 21st of each month. For questions regarding your utility bill, call 763.592.6760. For water, storm and sanitary sewer problems, call the public works department at 763.592.6762. For curbside recycling questions, call the Hennepin Recycling Group (HRG) at 763.493.8007.

## Street Lighting

Most streetlights in New Hope are owned, operated and maintained by Xcel Energy. Utility customers are charged a street light fee on their utility bill to pay for the operation of streetlights throughout the city. If a street light has burned out, malfunctioned or been damaged, call Xcel Energy at 800.960.6235. General questions about streetlights may be directed to the public works department at 763.592.6777. Residents who believe that street lighting is not adequate in their neighborhood should circulate a petition amongst their neighbors to be submitted to the director of public works.

## Traffic Signals

The city of New Hope is responsible for the maintenance of the traffic signals located at the intersections of 36th & Boone avenues and 49th Avenue North & Highway 169. Please report problems to 763.592.6777. All other traffic signals in the city are maintained by Hennepin County and problems may be reported to 612.596.0299.

## Water

New Hope, Crystal and Golden Valley are served by a single water system managed by the Joint Water Commission (JWC). The JWC's water source is from the city of Minneapolis, primarily from the Mississippi River.

## Water Main Breaks

If you see water coming up from the ground, it could be a water main break. During business hours call the public works department at 763.592.6777. After hours, call the non-emergency number for the police department at 763.531.5170.

## Other Utilities

<b>Cable</b>	Comcast, 651.222.3333, is the only provider of cable television and digital cable in New Hope. The company also offers high-speed internet and home phone service locally.
<b>Electric</b>	Xcel Energy, 800.895.4999
<b>Gas</b>	CenterPoint Energy, 612.372.4720
<b>Phone</b>	CenturyLink, 800.244.1111, also offers high-speed Internet (DSL) and television service via phone lines.
<b>Internet</b>	Several other companies offer high-speed Internet and phone service options. Consult local listings for more information. Free internet access and Wi-Fi is available at all Hennepin County libraries.

# WATER

## Waterways

New Hope's two lakes, Northwood and Meadow Lake, are classified as general development lakes by the Minnesota Department of Natural Resources. Bass and Bassett Creeks are classified as tributary streams. The city has adopted a shoreland ordinance to preserve the quality and user enjoyment of all lakes.

## Surface Water Management and Wetland Conservation

The city has a comprehensive surface water management plan that includes implementation strategies to control seasonal drainage problems. The city also has adopted the Wetland Conservation Act to regulate development that results in no net loss of wetland drainage.

The city of New Hope contains several wetlands, marshy areas and depressions which serve as ponding areas for excessive storm water runoff during certain seasons of the year. These areas are valuable for their role in flood water retention, ground water recharge, nutrient assimilation and aesthetics. They also provide a natural habitat for water fowl and other wildlife.

## Watershed Districts

The natural drainage in the city is split into two watersheds: Shingle Creek Watershed Management Commission to the north and Bassett Creek Watershed Management Commission to the south. Both commissions consist of nine cities cooperating to manage water resources.

## Waste Water

The city of New Hope's sanitary sewer system is serviced by the Environmental Services Division of the Metropolitan Council. The city requires that all developments connect to the city's sewer system.



## BUSINESS NETWORKING

### New Hope Business Networking Group

Formed by New Hope business owners to create an open forum for networking within the city. The group is free and open to all New Hope business owners and entrepreneurs. Visit the New Hope Business Networking Group page at [newhopemn.gov](http://newhopemn.gov) or call 763.531.5110 for more information.

### Minneapolis Regional Chamber

The Minneapolis Regional Chamber brings people and organizations together around issues that matter to our economic competitiveness, including workforce development, education, transit and housing. The Minneapolis Regional Chamber office is located at 81 South 9th Street, Suite 200, in Minneapolis. For more information, call 612.370.9100 or visit [mplschamber.com](http://mplschamber.com).

## CITIZEN AWARDS AND RECOGNITION

### Good Citizenship Awards

The New Hope City Council established the Good Citizenship Award program in 2011 to recognize individuals who exemplify acts of good citizenship. Frequently individuals volunteer in various ways to make New Hope a better place to live, work and play and receive no acknowledgement for their work. The city recognizes that the strength of a community is dependent upon a strong network of citizens who devote time and effort to improve the quality of life by helping others. Examples of volunteer work to improve the quality of life in New Hope, include:

- Helping others
- Protecting the environment
- Providing opportunities for youth
- Exemplifying good citizenship

Volunteer work can be performed in:

- Schools, churches and homes
- Parks and public land
- Businesses and work places

Nominations for the Good Citizenship Award are accepted and reviewed by the City Council throughout the year. Applications are available on the city's website or by calling 763.531.5110. Elected officials may not receive the award. The City Council will publicly recognize award recipients and present them with a Certificate of Good Citizenship at an official Council meeting.

### In Focus Photo Contest

In the summer of 2010, the city established a photo contest to inspire civic pride, motivate amateur and professional shutterbugs and encourage those who live and work in New Hope to explore their city. Contact the communications coordinator at 763.531.5103 or [communications@newhopemn.gov](mailto:communications@newhopemn.gov).

### Outstanding Business Award

The New Hope Outstanding Business Award recognizes businesses for noteworthy accomplishments such as expanding or improving a building or property, creating new jobs for New Hope residents, reaching a milestone year in business or providing outstanding community service. Nominations are accepted by the City Council quarterly. Any local business person or resident may nominate a company for the award. For more information about the program, contact Community Development at 763.531.5110.

### RAVE! Award

The annual New Hope RAVE! Award Program recognized the efforts of New Hope residents who put a lot of time and energy into maintaining or improving their homes to make them something special. The New Hope City Council encourages residents to nominate a neighbor who takes exceptional pride of ownership or who is particularly attentive to maintaining their residential property. Self-nominations are also encouraged. Properties may be nominated in one of several categories:

- General property maintenance and improvements
- Remodel, renovation or addition
- Landscaping
- Gardens
- Environmentally sensitive improvements (e.g., rain garden, green building, etc.)
- Other

Award recipients receive an engraved garden stone or plaque to display in their home or garden, have their name and address engraved on a plaque displayed at City Hall, are recognized at a City Council meeting and are highlighted in the *In Touch* city newsletter. Nomination forms are available on the city's website or by calling 763.531.5110.

## COMMUNITY ASSISTANCE

### Community Action Partnership of Suburban Hennepin

Community Action Partnership of Suburban Hennepin (CAPSH) is a community action agency working in all of Suburban Hennepin County to improve the lives of low-income people. CAPSH offers services to individuals through outreach, energy assistance programs, homeownership services and financial counseling. Call 952.933.9639 or visit [capsh.org](http://capsh.org).

### Community Development and Youth Outreach

The Northwest YMCA sponsors a community development and youth outreach program to assist troubled youth ages 12-18 and their families in developing a lifestyle acceptable to themselves and society. For more information, call 763.535.4800 or visit [ymcamn.org](http://ymcamn.org).

### Community Mediation & Restorative Services, Inc.

Community Mediation & Restorative Services, Inc. is committed to developing the capacity of individuals, families, communities and businesses to respectfully manage and resolve conflict. Located at 9220 Bass Lake Road, New Hope. Call 763.561.0033 or visit [cmrsmn.org](http://cmrsmn.org).

### Domestic Abuse Shelters

Home Free is a shelter located in Plymouth to assist battered women and their children. For more information, call 763.559.9008 or call the 24-hour crisis line at 763.559.4945.

### Energy Assistance

The Energy Assistance Program can help those needing assistance to pay their heating bill between October 1 and May 30 each year. If you qualify, the grant is paid directly to your energy provider to reduce your energy bill. For more information, call 952.930.3541 or visit [capsh.org/services/energy-assistance](http://capsh.org/services/energy-assistance).

### First Call for Help – United Way 2-1-1

First Call for Help is a referral agency that provides information on health and human service programs in the metro area. The agency is entirely funded by the United Way. For more information, call 211 or 800.543.7709.

### Food Shelves and Programs

#### Fare for All

8501 54th Avenue North  
New Hope, MN 55428  
763.450.3895  
[fareforall.org](http://fareforall.org)

#### NEAR

5209 West Broadway  
Crystal, MN 55429  
763.533.2836  
[nearfoodshelf.org](http://nearfoodshelf.org)

#### PRISM

730 Florida Avenue South  
Golden Valley, MN 55426  
763.529.1350  
[prismmpls.org](http://prismmpls.org)

### Group Homes/Housing with Services

Group homes/housing with services provide assistance to adults who may be unable to manage all aspects of living independently. State licensed housing with services facilities are permitted in single- and two-family residential districts. The Minnesota Department of Human Services and Minnesota Department of Health licenses and inspects such properties. Call 651.431.6500 for more information. Housing with services must also participate in the city's one- and two-family rental registration program. Call 763.531.5110 for more information.

### Senior Services

Senior Community Services is an organization that works within the areas of transportation, community senior centers, Housing Opportunities & Maintenance for the Elderly (H.O.M.E), health insurance counseling and caregiver support services. Visit [seniorcommunity.org](http://seniorcommunity.org) or call 952.541.1019 for more information.

### Tree House – Teen & Family Services

Tree House is a non-profit, non-sectarian organization located at 5005 Northwest Blvd in Plymouth, committed to supporting parents and teens during difficult times. For more information, call 612.545.8115 or visit [treehouseyouth.org](http://treehouseyouth.org).

## LIBRARIES

### **Brookdale Library**

6125 Shingle Creek Parkway  
Brooklyn Center, MN 55430  
612.543.5600

### **Golden Valley Library**

830 Winnetka Avenue North  
Golden Valley, MN 55427  
612.543.6375

### **Rockford Road Library**

6401 42nd Avenue North  
Crystal, MN 55427  
612.543.5875

For additional information on Hennepin County libraries, visit their website at [hclib.org](http://hclib.org).

## LICENSING OFFICES

### **Hennepin County Service Centers**

Driver's license renewal, vehicle license tabs, title transfers, marriage licenses, fishing and hunting licenses and boat and snowmobile licenses. Call 612.348.8240 or visit [hennepin.us](http://hennepin.us) for more information.

### **Brookdale Service Center**

6125 Shingle Creek Parkway  
Brooklyn Center, MN 55430

### **Maple Grove Service Center**

9325 Upland Lane North  
Maple Grove, MN 55369

### **Ridgedale Service Center**

12601 Ridgedale Drive  
Minnetonka, MN 55305

### **Deputy Registrars**

Vehicle license tabs, title transfers, motorcycle, boat, snowmobile and ATV licenses.

### **Golden Valley Government Center**

7800 Golden Valley Road  
Golden Valley, MN 55427  
763.593.8101

### **Robbinsdale City Hall**

4100 Lakeview Avenue  
Robbinsdale, MN 55422  
763.535.8133

### **West Metropolitan Driver's Exam Station**

2455 Fernbrook Lane  
Plymouth, MN 55447  
952.476.3042

## POST OFFICES

### **Brooklyn Center**

#### **(Services ZIP Code 55428)**

6848 Lee Avenue North  
Brooklyn Center, MN 55430  
763.561.3995

### **Golden Valley Post Office**

#### **(Services ZIP Code 55427)**

7701 Golden Valley Road  
Golden Valley, MN 55427  
763.544.4126

### **Crystal Post Office**

5550 West Broadway Avenue  
Crystal, MN 55428  
763.536.0493

### **Plymouth Post Office (Lost Lake)**

9705 45th Avenue North  
Plymouth, MN 55442  
763.577.1068

Contact for all post offices is 800.275.8777 or [usps.com](http://usps.com).

## PUBLIC TRANSPORTATION

### **Metro Mobility**

Metro Mobility serves people who need specially-equipped vehicles for transportation, including vehicles with lift equipment. Call 651.602.1111 or visit [metromobility.org](http://metromobility.org).

### **Metro Transit**

The Metropolitan Council operates Metro Transit, the region's largest bus system. There are several local routes as well as express bus service to downtown Minneapolis. For more information on local bus routes in New Hope, call 612.373.3333 or visit [metrotransit.org](http://metrotransit.org).

## SCHOOLS

### Public Schools in New Hope

Robbinsdale Area Schools (Independent School District 281), serves all of New Hope, Robbinsdale and Crystal as well as parts of Plymouth, Brooklyn Center, Brooklyn Park and Golden Valley. For more information, including details about district boundaries, contact the administrative office at 763.504.8000 or visit [rdale.org](http://rdale.org).

**Meadow Lake Elementary School**

8525 62nd Avenue North  
New Hope, MN 55428  
763.504.7700

**North Education Center** (Intermediate District 287)

5530 Zealand Avenue North  
New Hope, MN 55428  
763.550.7302

**Robbinsdale Cooper High School**

8230 47th Avenue North  
New Hope, MN 55428  
763.504.8500

**Robbinsdale Armstrong High School**

10635 36th Avenue North  
Plymouth, MN 55441  
763.504.8800

**Robbinsdale Spanish Immersion**

8808 Medicine Lake Road  
New Hope, MN 55427  
763.504.4400

**Sonnesyn Elementary School**

3421 Boone Avenue North  
New Hope, MN 55427  
763.504.7600

**Escuela Exitos** (Charter School)

4741 Zealand Avenue North  
New Hope, MN 55428  
612.421.0152

## WORSHIP

**Calvary Chapel Twin Cities**

9220 Bass Lake Road, #100  
New Hope, MN 55428  
612.900.4142

**Holy Nativity Lutheran Church**

3900 Winnetka Avenue North  
New Hope, MN 55427  
763.545.1647

**Holy Trinity Lutheran Church**

4240 Gettysburg Avenue North  
New Hope, MN 55428  
763.533.3693

**Hometown Church**

3351 Independence Avenue North  
New Hope, MN 55427  
952.895.1773

**House of Hope Lutheran Church**

4800 Boone Avenue North  
New Hope, MN 55428  
763.533.3341

**New Hope Church**

4225 Gettysburg Avenue North  
New Hope, MN 55428  
763.533.2449

**Northwest Church of Christ**

8624 50th Avenue North  
New Hope, MN 55428  
763.533.3336

**St. Joseph's Catholic Church**

8701 36th Avenue North  
New Hope, MN 55427  
763.544.3352

**St. Raphael's Catholic Church**

7301 Bass Lake Road  
New Hope, MN 55428  
763.537.8401

**Valiant Church**

9220 Bass Lake Road  
New Hope, MN 55428

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